

# The Art of Online Facilitation: Beyond the Basics

## A Workshop for Experienced Virtual Facilitators



### Description

The Art of Online Facilitation: Beyond the Basics helps online trainers to take their virtual delivery skills to the next level. It focuses on proven techniques to engage remote learners, along with hands-on practice and feedback.

In this 3-hour workshop, attendees learn how to capture attention, how to “read” a virtual room, how to use inclusive language to engage the entire audience, and how to adapt. They also learn how to seamlessly manage technology when mishaps occur, and partner with others for a smooth audience experience.

### Topics and Takeaways Include:

- Creating a dialogue with participants from the start of an event
- Presenting with professionalism and poise on webcam
- Asking questions for engagement
- Interpreting digital body language to read the virtual room and respond accordingly
- Using online energizers to keep attention in longer online events
- Keeping learner attention when facilitating technical content
- Dealing with in-the-moment unexpected events
- Partnering with producers and co-facilitators for smooth delivery and transitions

*Each hands-on workshop has up to 15 participants connected individually from their own device. Live attendance is required, and participants receive an electronic reference guide with tools and templates.*