ABOUT CINDY HUGGETT, CPLP

Cindy is a pioneer in the field of virtual training. She's been providing virtual training solutions since the early 2000s, and is a recognized industry expert in teaching training professionals how to design and deliver interactive online classes.

Cindy is the author of The Virtual Training Guidebook: How to Design, Deliver, and Implement Live Online Learning (ASTD Press, 2014), Virtual Training Basics (ASTD Press, 2010), and the coauthor of two ASTD Press Infolines, "Simple, Effective Online Learning" (January 2008) and "Designing for the Virtual Classroom" (November 2009). She's also contributed to several compilations, including the ASTD Handbook: The



Definitive Reference for Training & Development and 101 Ways to Make Learning Active Beyond the Classroom, and written several articles for T+D magazine.

She partners with her clients to help them transition from the face-to-face to the virtual classroom, and works with them to design online and blended learning solutions. Her partial client list includes The Boeing Company, Lennox Industries, Genentech, MHI Global, Kinetic Systems Inc., Marriott International, Choice Hotels, Amgen, Volvo Trucks, Toyota, PMMI, the US National Transportation Safety Board, and the US National Park Service.

Cindy is a sought-after conference speaker, and has presented multiple times at the ATD (formerly ASTD) International Conference and Expo, TechKnowledge, Training, DevLearn, as well as the Online Learning Conference, Masie's Learning, and the Annual SHRM Conference. Her online webinars have been attended by thousands of people around the globe. And she's one of only a handful of worldwide trainers to has been chosen to deliver ATD's Master Trainer and Master Instructional Designer Programs.

With over twenty-five years of overall professional experience, Cindy has worked in various industries including technology, construction, higher education, retail and the public sector. Her management and global experience includes serving as the regional Director of Training and Operations for an international software training company, and the Learning and Development manager for a global mechanical contractor.

Cindy holds a Master's degree in Public and International Affairs with a concentration in Russian (Soviet) studies from the University of Pittsburgh, and a Bachelor's degree in International Affairs and Geography (with a European Studies concentration) from James Madison University. Cindy was also one of the first to earn the prestigious Certified Professional in Learning and Performance (CPLP) designation.

As Chair of ASTD's National Advisors for Chapters, Cindy served on the national ATD (formerly ASTD) Board of Directors in 2009-2010. She was recognized by the *Triangle Business Journal* as a "40-Under-40" Award recipient in 2003. She also co-founded a non-profit organization to promote volunteering and community service in her local area. She's passionate about helping others succeed and brings that dedication and commitment to every project she undertakes.